

Home Support

MAINTAINING HEALTHY INDEPENDENT LIFESTYLES



North  Hill



CLIENT SATISFACTION

My experience with North Hill Home Support has been excellent. My needs have been met promptly by a well-trained staff who are courteous and caring. I am very grateful to have this outstanding service available to me.

~ Sandra B.

The best part of North Hill is the Home Support you receive. Aides, nurses — I cannot imagine living without them. Aides are very attentive, making every day special and safe. Nurses are always available for the more medical issues, they handle pills, comfort and recommendations for healthcare.

I feel very safe at North Hill with all these resources at my disposal.

I cannot imagine living alone without all this care. It's one big family looking out for my well being.

~ Sharon M.

HOME SUPPORT

North Hill Home Support is the ideal team to collaborate with to assist in maintaining your healthy independent lifestyle. Our team consists of Registered Nurses, Certified Home Health Aides, and Speech, Occupational, and Physical Therapists. We are here 7 days a week. All of our team members are employed by North Hill. It is the goal of Home Support to provide ongoing health care management, education, and oversight to all our clients.

PRIVATE DUTY SERVICES BY REGISTERED NURSES

Examples of Nursing services:

- Assistance with medication management
- Wound care
- Assistance with eye/ear drops
- Assistance with medical equipment
- Assistance with long-term care insurance claims

HOME HEALTH AIDE SERVICES

Here are just a few services we offer:

- Personal care, such as assistance with showering, dressing, grooming
- Bed changing
- Assistance with compression stockings
- Personal laundry, light housekeeping, meal preparation, accompany on doctor appointments
- Pet care, such as walking, feeding, and assisting with daily care
- Help with decorating and organizing your home

BLOCKED TIME AND COMPANIONSHIP

What separates us from other companies?

- We offer one-hour minimum for services compared to our competitors who may require 4 or more hours as a minimum to start services
- We offer competitive rates with a reduced rate for those clients with 2 or more consecutive hours of blocked time
- Our home health aides are certified in memory care
- All staff are CPR certified

REGISTERED DIETITIAN

The Registered Dietitian is a health professional who will provide nutrition assessment and education. The goal is to promote health, prevent disease, and shape dietary choices for residents who are both healthy and experiencing illness. Examples may be weight loss or weight gain, nutrition plans, managing diabetes, or improving your diet for other health related reasons

Contact us at 781.433.6308 or info@NorthHill.org

GERIATRIC CARE MANAGER

The Geriatric Care Manager is a qualified professional with a clinical background that completes an assessment and manages care needs.

The services provided are the following:

- Evaluating and arranging for hired caregivers
- Coordinating medical appointments and arranging transportation
- Identifying social services and programs that support each individual
- Explaining complex or difficult topics
- Assisting with long-term and short-term care plans
- Assist with long term care insurances, access / coordination of benefits
- Liaison for families
- Assist with coordinating respite care
- Provides personalized assistance and support

THERAPY

Our Home Support provides a skilled therapist with extensive experience in treating a variety of medical conditions in a home setting. Whether your order for rehabilitation originates from a doctor's office or after a discharge from a hospital or skilled nursing facility, our therapists will create a personalized plan of care for your recovery not reimbursed by private insurance.





HOME SUPPORT | 865 CENTRAL AVE, NEEDHAM, MA 02492 • 781-433-6308 • NORTHHILL.ORG



North Hill values diversity and inclusion. We welcome individuals of all backgrounds and beliefs, knowing that our community thrives when different perspectives come together in mutual respect and shared purpose.